



Terms and Conditions for Travel and Relocation Packages

Welcome to **Travel Abroad with Tia Niki!** These terms and conditions outline the responsibilities, expectations, and agreement between you, the client, and Tia Niki Travel Inc. By making a payment for our services, you acknowledge and agree to these terms and conditions.

Travel Packages

1. Included Services:

- Airport pickup and transportation to either Casa de Tia Niki or the IBIS Styles Galerías Hotel.
- A brief guided tour of Mérida's key neighborhoods or landmarks to help orient yourself.
- Assistance with essential app setups, including WhatsApp, Google Maps offline, and a local events calendar.
- Guidance on local transportation options like buses, Uber, and Didi, including safety and cost-efficiency tips.
- A follow-up 15-minute virtual consultation within the first week to address any additional questions.

2. Pricing:

- **Standard Travel Package:** \$595.
- **Travel Package with Installments:** \$795.

3. Exclusions:

- Food costs: Clients are responsible for their own meals.
- Excursion transportation: Drivers for excursions are hired at the client's expense.
- Shared Uber rides: Shared rides may occur for convenience. Costs will be split fairly if the ride is on our credit card, or you may meet at a specified location to pay your portion independently.

4. Operating Hours:

- Services are available Tuesday through Thursday and weekends for up to 2.5 hours per day.

5. Important Notes:

- Payments are non-refundable once services have been booked and confirmed.
- By completing payment, clients agree to these terms and conditions.

Relocation Packages

1. Included Services:

- Airport pickup and transportation to either Casa de Tia Niki or the IBIS Styles Galerías Hotel.
- Assistance with the following:
 - Bank visit and withdrawal process.
 - Doctor/dental appointment setup.
 - Telcel SIM card setup.
 - Amazon MX account setup.
 - House-hunting assistance and lease signing attendance.
 - VPN setup for secure browsing.
 - RAPPI, UBER, and DIDI app installations.
 - Local shopping guidance for essentials.
 - Bill payment (e.g., internet and water services).

2. Pricing:

- **Standard Relocation Package:** \$795.
- **Relocation Package with Installments:** \$995.

3. Exclusions:

- Food and drink expenses are the responsibility of the client.
- Excursion transportation (drivers hired at client expense).

4. Operating Hours:

- Services are available Tuesday through Thursday and weekends for up to 2.5 hours per day.

5. Payment and Refunds:

- Payments for relocation packages are non-refundable once services have been booked and confirmed.

General Conditions

1. Responsibilities:

- Clients are responsible for their own conduct and adherence to local laws and regulations.
- Tia Niki Travel Inc. is not liable for delays, missed appointments, or unforeseen issues due to circumstances beyond our control (e.g., traffic, weather, or government regulations).

2. Communication:

- Clear and timely communication is essential for a smooth experience. Please notify us of any changes or special requests as early as possible.

3. Modifications:

- Tia Niki Travel Inc. reserves the right to update these terms and conditions as necessary. Clients will be informed of any changes that may affect their packages.

Contact Us

For any questions or concerns, please feel free to reach out via email or through the contact form on our website.

Thank you for choosing Travel Abroad with Tia Niki! We look forward to making your travel or relocation experience seamless and enjoyable.